

<b>AGENCY NAME:</b>	South Carolina Administrative Law Court		
<b>AGENCY CODE:</b>	C05	<b>SECTION:</b>	58

## **Fiscal Year 2019–2020 Accountability Report**

### **SUBMISSION FORM**

**AGENCY MISSION**

The Court's mission is to provide a neutral forum for fair, prompt and objective hearings for any person(s) affected by an action or proposed action of certain State agencies or departments. The purpose of an administrative court such as the ALC is to separate the adjudicatory proceedings from the investigative and policy-making functions of the agency. Prior to the creation of the Court, citizens who had a dispute with a state agency and wanted to challenge any action related to the dispute had to appear before hearing officers employed or contracted by that particular agency. The creation of this Court provided a forum separate from the agency whose decision was in dispute. The Court places a very high value on its ability to be fair and neutral to all of the litigants that appear before the Court and on continuing efforts to improve its results.

The Office of Motor Vehicle Hearings (OMVH) was created in 2005 as an office within the ALC and its mission is to provide a neutral forum for fair, prompt, and objective hearings for persons affected by certain actions or proposed actions of the SC Department of Motor Vehicles, ensuring due process and respecting the dignity of all.

**AGENCY VISION**

The Court's vision, including the OMVH, is to provide a technologically advanced court, easily accessible by all customers and stakeholders, to ensure the fair, prompt and objective resolution of all cases.

Does the agency have any major or minor recommendations (internal or external) that would allow the agency to operate more effectively and efficiently?

<b>RESTRUCTURING RECOMMENDATIONS:</b>	<b>Yes</b>	<b>No</b>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Is the agency in compliance with S.C. Code Ann. § 2-1-230, which requires submission of certain reports to the Legislative Services Agency for publication online and to the State Library? See also S.C. Code Ann. § 60-2-30.

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**REPORT SUBMISSION  
COMPLIANCE:**

**Yes**

**No**



Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 30-1-10 through 30-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

**RECORDS  
MANAGEMENT  
COMPLIANCE:**

**Yes**

**No**



Is the agency in compliance with S.C. Code Ann. § 1-23-120(J), which requires an agency to conduct a formal review of its regulations every five years?

**REGULATION  
REVIEW:**

**Yes**

**No**

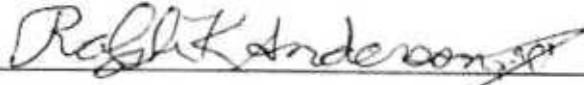


Please identify your agency's preferred contacts for this year's accountability report.

	<u>Name</u>	<u>Phone</u>	<u>Email</u>
<b>PRIMARY CONTACT:</b>	Jana Shealy	803.734.6411	jshealy@scalc.net
<b>SECONDARY CONTACT:</b>	Margaret Sanders	803.734.6414	msanders@scalc.net

I have reviewed and approved the enclosed FY 2019–2020 Accountability Report, which is complete and accurate to the extent of my knowledge.

**AGENCY DIRECTOR  
(SIGN AND DATE):**



9-15-2020

**(TYPE/PRINT NAME):**

Ralph King Anderson, III, Chief Judge

**BOARD/CMSN CHAIR  
(SIGN AND DATE):**

**(TYPE/PRINT NAME):**

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## AGENCY'S DISCUSSION AND ANALYSIS

The Administrative Law Court (ALC) is an independent agency and court of record in the Executive Branch. The ALC has six (6) Administrative Law Judges (ALJ), each of whom is elected to a specific seat by the South Carolina General Assembly and may employ other staff as authorized by the General Assembly to hear and dispose of its statutorily mandated jurisdiction. The Office of Motor Vehicle Hearings (OMVH), is a division of the ALC and has five (5) hearings officers and staff, appointed and hired by the Chief Judge, who serves as the Director of the Office. The Court hears certain case types involving all state agencies except those arising under the Consolidated Procurement Code, the Public Service Commission and the Workers' Compensation Commission. (See Age of Disposed Cases below for specific case types filed with the Court). The OMVH conducts contested cases regarding certain decisions issued by the Department of Motor Vehicles.

There are currently no plans in development to change the structure or organizational framework and procedures of the Court or to recommend that the General Assembly make any statutory changes. However, we continue to closely monitor our results and performance measures to determine if any future changes would be necessary.

The Court is always improving upon how we protect data and Information Technology assets against increasing cyber threats and vulnerabilities. The Court depends heavily on network and information systems for essential operations and data security. A culture of awareness regarding security risks is our standard at the Court and we accomplish that with a multi-layered security and defense approach focusing on sophisticated and blended cyber-attacks. The Court places extremely high importance on the cyber security education of all agency employees making sure users stay informed. We recognize that the first line of defense in maintaining the security and integrity of our IT assets and networks starts with informed IT personnel and network users.

## RISK ASSESSMENT AND MITIGATION STRATEGIES

The Chief Judge is statutorily responsible for assigning a specific Administrative Law Judge (ALJ) to each case filed with the Court. At the OMVH, the cases are automatically assigned to a hearing officer based on specific geographic regions. The Chief Judge is also responsible for the administration of the Court and OMVH, including budgetary matters and supervision of the support staff. The other ALJs have supervision of their administrative assistant/law clerk.

Each ALJ is individually responsible for ensuring the fair and prompt disposition of the cases assigned to his or her office. If the Court is unable to accomplish its goals and objectives of the timely disposal of cases, the greatest risk of a negative impact on the public would be for a determination of the case to be delayed or denied. If a case becomes moot due to lack of a timely decision, this could potentially have a negative impact on the parties involved. Although the litigants often ask for continuances due to discovery and scheduling issues, the Court seeks to balance those requests to ensure a court system that is fair and prompt for all litigants. The primary support for a court to efficiently dispose of its docket timely is to have adequate resources to do so. This may be in the form of additional judges, staff or to be fully funded without reliance on fees.

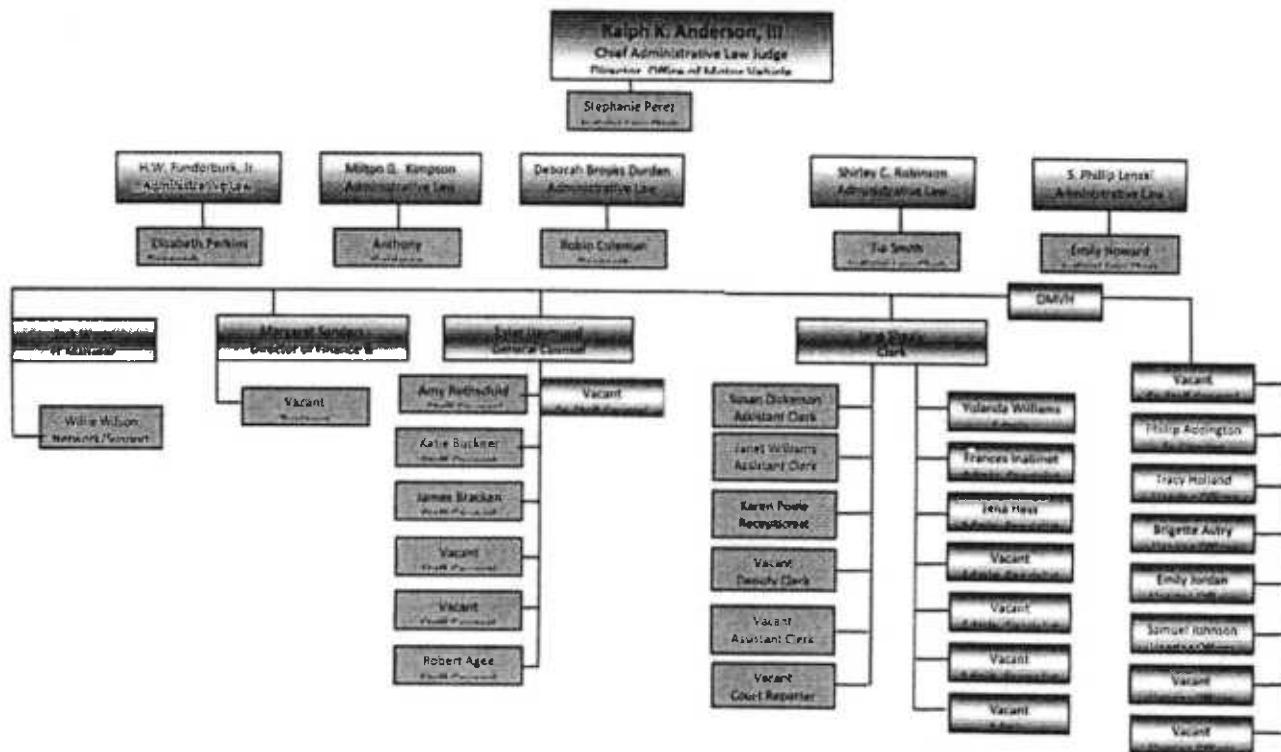
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## **SC ADMINISTRATIVE LAW COURT** **ORGANIZATIONAL CHART 2020**



### AGE OF DISPOSED CASES REPORT

		Total Disposed	Average Age at Disposal	% Meeting Objective
<b>Agency I. Contested Cases Objective = 90 Days</b>		<b>116</b>	<b>109</b>	<b>67</b>
DNR	Hunting/Fishing Violations [ALC CC 90]	4	148	25
DOR	ABC Applications/Renewals [ALC CC 90]	40	111	50
LLR	Wage Disputes [ALC CC 90]	1	44	100
LLR	OSHA Violations [ALC CC 90]	6	286	33
ANY	Injunctive Relief Hearings [ALC IJ 90]	18	100	78
ANY	Public Hearings for Proposed Regulations [ALC RH 90]	32	64	97
ANY	Subpoenas	5	32	100
ANY	Miscellaneous	10	180	40
<b>Agency II. Contested Cases Objective = 120 Days</b>		<b>19</b>	<b>136</b>	<b>53</b>
DCA	Applications/Violations [ALC CC 120]	1	94	100
DNR	Coastal Fisheries Violations [ALC CC 120]	2	96	50
DOI	Insurance Agent Applications [ALC CC 120]	--	--	--
DOI	Insurance Rate Cases [ALC CC 120]	--	--	--

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DOR ABC violations [ALC CC 120]	16	144	50
SLED CWP/PI/Security License [ALC CC 120]	--	--	--
<b>Agency III. Contested Cases Objective = 180 Days</b>	<b>56</b>	<b>134</b>	<b>79</b>
ANY Setoff Debt Collection [ALC CC 180]	1	140	100
ANY Tourism Expenditure Review [ALC CC 180]	--	--	--
DHEC Health Licensing Cases [ALC CC 180]	2	101	100
DNR Boating Under the Influence [ALC CC 180]	7	74	100
DOI Insurance Agent Violations [ALC CC 180]	2	116	100
DOR Bingo Violations [ALC CC 180]	3	90	100
DOR County Property Tax [ALC CC 180]	33	167	67
DOT Outdoor Advertisements/DBE/Displacement	--	--	--
PEBA State Retirement Systems [ALC CC 180]	3	152	67
SOS Charities [ALC CC 180]	5	31	100
<b>Agency IV. Contested Cases Objective = 300 Days</b>	<b>70</b>	<b>448</b>	<b>46</b>
DHEC Certificate of Need [ALC CC 300]	13	353	62
DHEC Environmental Permitting [ALC CC 300]	12	404	58
DHEC Ocean and Coastal Resource Management [ALC CC 300]	22	677	5
DOR State Tax Cases [ALC CC 300]	23	306	70
<b>Agency V. Appeals Objective = 120</b>	<b>54</b>	<b>138</b>	<b>43</b>
DEW Employment and Workforce Appeals [Appeals from DEW]	54	138	43
<b>Agency VI. Appeals (all other non-inmate) Objective = 180</b>	<b>77</b>	<b>203</b>	<b>61</b>
HHS Medicaid and Provider Appeals [Appeals (all others) 180]	--	--	--
DOA Employee Grievance Appeals [Appeals (all others) 180]	3	170	67
Any Charter School Appeals [Appeals (all others) 180]	5	205	40
CJA Criminal Justice Academy Appeals [Appeals (all others) 180]	7	128	100
OMVH Administrative License Revocations/Ignition Interlock Appeals	20	189	63
LLR Professional Licensing Board Appeals [Appeals (all others) 180]	8	238	50
DSS Daycare/Fostercare Appeals, SNAP (FI) [DSS]	12	219	17
PEBA PEBA Employee Insurance Program Appeals	22	203	61
<b>Category IV Case Types: Objective = 120 days</b>	<b>673</b>	<b>105</b>	<b>90</b>
DOC Inmate grievances [DOC & PPPS]	673	105	90
<b>ALL CASE TYPES</b>	<b>1065</b>	<b>138</b>	<b>78</b>
<b>ALL CASE TYPES excluding inmate grievances</b>	<b>392</b>	<b>196</b>	<b>58</b>

NOTE: DOI: Dept. of Insurance; LLR: Dept. of Labor, Licensing and Regulation; DNR: Dept. of Natural Resources; DOR: Dept. of Revenue; DHEC: Dept. of Health and Environmental Control; HHS: Dept. of Health and Human Services; DSS: Dept. of Social Services; SLED: South Carolina Law Enforcement Division; DOC: Dept. of Corrections; PPPS, Dept. of Probation, Parole and Pardon Services; PEBA: Public Employee Benefit; OMVH: Office of Motor Vehicle Hearings; CJA: Dept. of Consumer Affairs; DEW: Dept. of Employment and Workforce; CJA: Criminal Justice Academy, SOS: Secretary of State; DOA: Dept. of Administration; DOT: Dept. of Transportation

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### COMBINED COURT AND OMVH WORKLOAD SINCE 2013

FISCAL YEAR	COURT	OMVH	TOTAL CASES FILED	COURT	OMVH	TOTAL CASES DISPOSED
<b>FY 12-13</b>	1472	6776	<b>8,248</b>	1497	6678	<b>8,175</b>
<b>FY 13-14</b>	1698	6863	<b>8,561</b>	1776	6777	<b>8,553</b>
<b>FY 14-15</b>	1615	6796	<b>8,411</b>	1771	6627	<b>8,398</b>
<b>FY 15-16</b>	1483	6385	<b>7,868</b>	1430	6568	<b>7,998</b>
<b>FY 16-17</b>	1283	6240	<b>7,523</b>	1310	6314	<b>7,624</b>
<b>FY 17-18</b>	1117	6089	<b>7,206</b>	1175	6309	<b>7,426</b>
<b>FY 18-19</b>	1128	6514	<b>7,642</b>	1092	6532	<b>7,624</b>
<b>FY 19-20</b>	1094	5942	<b>7036</b>	1065	5647	<b>6,712</b>

### COURT'S WORKLOAD REPORT SINCE 2013

FISCAL YEAR	*CCs, RHs, IJs, and & other appeals	<u>Al-Shabazz/Furtick Appeals</u>	TOTAL FILED	*CCs, RHs, IJs, and & other appeals	<u>Al-Shabazz/Furtick Appeals</u>	TOTAL CASES DISPOSED
<b>FY 12-13</b>	567	905	<b>1,472</b>	559	938	<b>1,497</b>
<b>FY 13-14</b>	636	1,062	<b>1,698</b>	670	1106	<b>1,776</b>
<b>FY 15-16</b>	506	977	<b>1,483</b>	543	887	<b>1,483</b>
<b>FY 16-17</b>	492	791	<b>1,283</b>	534	776	<b>1,310</b>
<b>FY 17-18</b>	483	634	<b>1,117</b>	536	639	<b>1,175</b>
<b>FY 18-19</b>	445	683	<b>1,128</b>	458	634	<b>1,092</b>
<b>FY 19-20</b>	413	681	<b>1,094</b>	392	673	<b>1,065</b>

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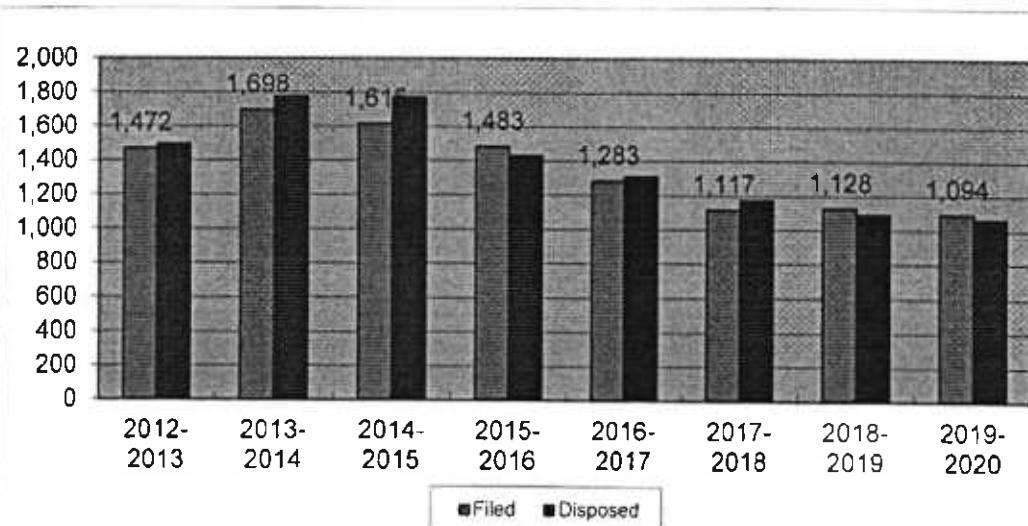
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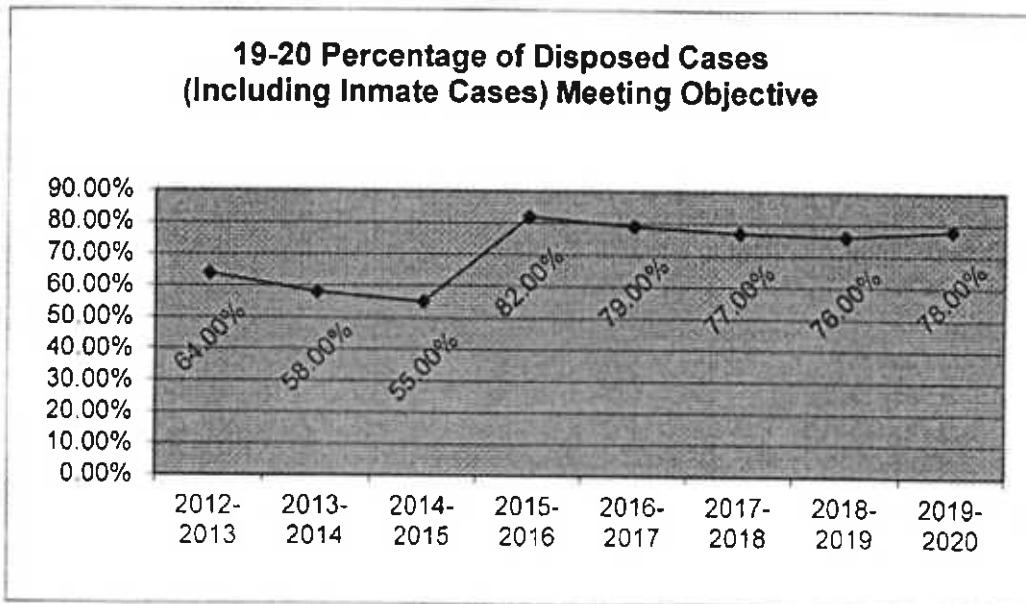
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### FILINGS AND DISPOSITIONS FOR THE COURT (EXCLUDING OMVH) SINCE 2013



### DISPOSITION PERCENTAGES FOR THE COURT (EXCLUDING OMVH) SINCE 2013



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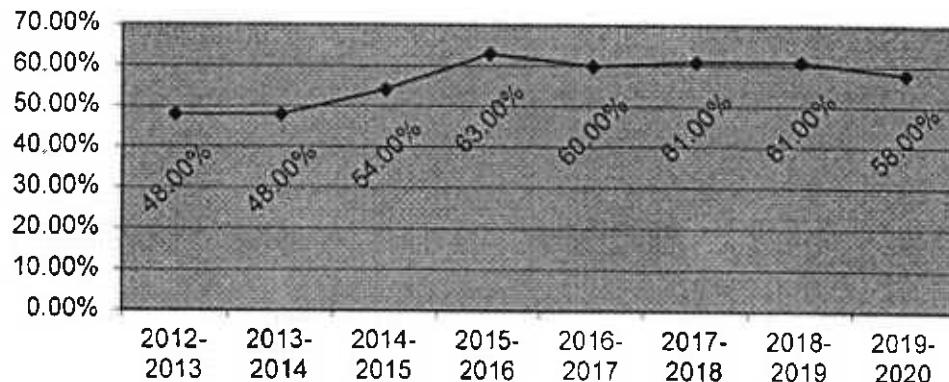
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**19-20 Percentage of Disposed Cases  
(Excluding Inmate Cases) Meeting Objective**



**OMVH WORKLOAD REPORT FOR CURRENT YEAR 2019-2020**

Case Type #	Description	CASES FILED	CASES DISPOSED
01	Implied Consent or BAC	5783	5459
02	Habitual Offender 1 <sup>st</sup> Declared	24	38
03	Habitual Offender Reduction	37	40
04	Financial Responsibility	53	57
05	Dealer Licensing	2	3
06	Physical Disqualification	11	12
07	IFTA	1	3
08	Self-Insured	--	--
09	Driver Training School	--	1
10	IRP	1	2
11	Miscellaneous	--	--
12	Points Suspension	5	4
13	HOR 2	4	6
14	IID (Ignition Interlock)	21	22
<b>TOTAL</b>		<b>5942</b>	<b>5647</b>

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### **OMVH WORKLOAD REPORT FOR CURRENT YEAR 2018-2019**

<b>Case Type #</b>	<b>Description</b>	<b>CASES FILED</b>	<b>CASES DISPOSED</b>
01	Implied Consent or BAC	6329	6326
02	Habitual Offender 1 <sup>st</sup> Declared	35	35
03	Habitual Offender Reduction	33	41
04	Financial Responsibility	67	78
05	Dealer Licensing	9	13
06	Physical Disqualification	12	11
07	IFTA	5	4
08	Self-Insured	0	0
09	Driver Training School	1	0
10	IRP	1	0
11	Miscellaneous	0	0
12	Points Suspension	6	6
13	HOR 2	1	5
14	IID (Ignition Interlock)	15	13
<b>TOTAL</b>		<b>6514</b>	<b>6532</b>

### **OMVH WORKLOAD REPORT FOR CURRENT YEAR 2017-2018**

<b>Case Type #</b>	<b>Description</b>	<b>CASES FILED</b>	<b>CASES DISPOSED</b>
01	Implied Consent or BAC	5887	6096
02	Habitual Offender 1 <sup>st</sup> Declared	38	56
03	Habitual Offender Reduction	32	41
04	Financial Responsibility	67	44
05	Dealer Licensing	9	8
06	Physical Disqualification	15	11
07	IFTA	6	6
08	Self-Insured	0	0
09	Driver Training School	0	0
10	IRP	0	0
11	Miscellaneous	4	6
12	Points Suspension	4	6
13	HOR 2	4	2
14	IID (Ignition Interlock)	23	33
<b>TOTAL</b>		<b>6089</b>	<b>6309</b>

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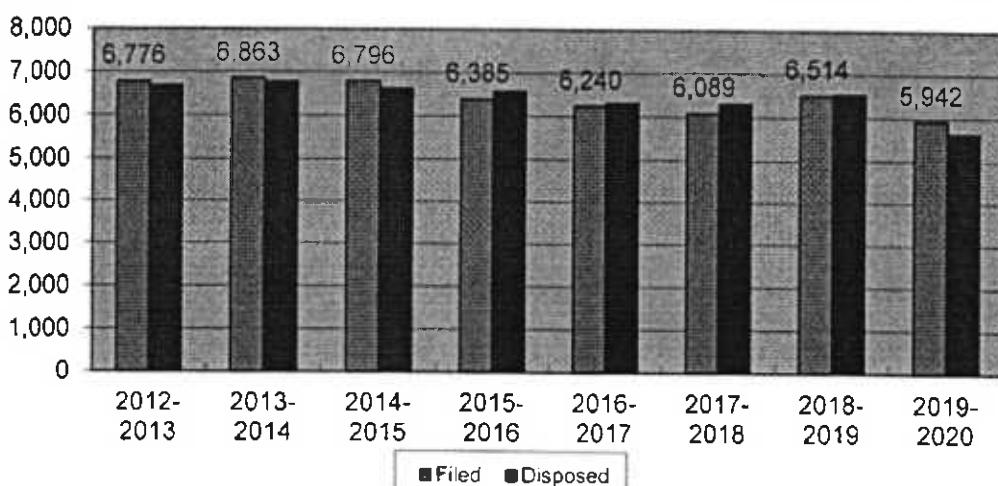
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### **OMVH WORKLOAD REPORT FOR 2016-2017**

<b>Case Type #</b>	<b>Description</b>	<b>CASES FILED</b>	<b>CASES DISPOSED</b>
01	Implied Consent or BAC	5991	6117
02	Habitual Offender 1 <sup>st</sup> Declared	53	41
03	Habitual Offender Reduction	51	47
04	Financial Responsibility	53	40
05	Dealer Licensing	16	9
06	Physical Disqualification	8	8
07	IFTA	6	5
08	Self-Insured	0	0
09	Driver Training School	0	0
10	IRP	2	0
11	Miscellaneous	5	3
12	Points Suspension	8	6
13	HOR 2	9	10
14	IID (Ignition Interlock)	38	28
<b>TOTAL</b>		<b>6240</b>	<b>6314</b>

### **FILINGS AND DISPOSITIONS FOR THE OMVH SINCE 2013**



Strategic Enterprise Strategic Objective		Type	Goal	Score	Description	Same	Target	Achieved	Time Application	Other Source and Availability	Calculated Method	Assigned User or Owner
Strategic Objective	Sub-Objective	Number	Number	Percent	Percent	Actual	Actual	Actual	Actual	Actual	Actual	Actual
1.1	1.1.1	1	1	100%	Percentage of all ALC cases disposed within internal timeframes	75%	100%	75%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=180")/COUNTA(D15:D16)	Spenten
1.1	1.1.2	2	2	100%	Percentage of Contested Cases and Regulations Disposed Within Internal Timeframes (180 Days)	5%	100%	61%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=180")/COUNTA(D15:D16)	Spenten
1.1	1.1.3	3	3	100%	Percentage of Contested Cases Disposed Within Internal Timeframes (120 Days)	53%	100%	51%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=120")/COUNTA(D15:D16)	Spenten
1.1	1.1.4	4	4	100%	Percentage of Contested Cases Disposed Within Internal Timeframes (180 Days)	6.7%	100%	75%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=180")/COUNTA(D15:D16)	Spenten
1.1	1.1.5	5	5	100%	Percentage of Contested Cases Disposed Within Internal Timeframes (300 Days)	77%	100%	46%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=300")/COUNTA(D15:D16)	Spenten
1.1	1.1.6	6	6	100%	Percentage of Appeals V Disposed Within Internal Timeframes (120 Days)	51%	100%	42%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=120")/COUNTA(D15:D16)	Spenten
1.1	1.1.7	7	7	100%	Percentage of Appeals V Disposed Within Internal Timeframes (180 Days)	37%	100%	51%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=180")/COUNTA(D15:D16)	Spenten
1.1	1.1.8	8	8	100%	Percentage of Contested Appeals V Disposed Within Internal Timeframes (120 Days)	87%	100%	90%	FY 19-20	Age of Disposed Cases Report	Excel Formula: =SUMIFS(C15:C16,D15:D16,"<=120")/COUNTA(D15:D16)	Spenten

Strategic Planning and Performance Measurement Template												
<b>Strategic Objective</b>												
<b>Strategic Objective Description</b>												
<b>Strategic Objective Target</b>												
<b>Strategic Objective Actual</b>												
<b>Strategic Objective Status</b>												
<b>Strategic Objective Remarks</b>												

Agency Name: ADMINISTRATIVE LAW COURT  
 Agency Code: C050 Section: 58

Fiscal Year 2019-2020  
Accountability Report

Program/Title	Purpose	FY 2019-20 Expenditures (Actual)					FY 2020-21 Expenditures (Projected)					Program Template Associated Measure(s)
		General	Other	Federal	TOTAL	General	Other	Federal	TOTAL			
I. SCALC Hearings	Process, hear and decide contested cases, appeals, regulations and injunctive relief	\$ 3,034,125	\$ 293,036		\$ 3,325,161	\$ 3,025,037	\$ 293,036		\$ 3,318,073			Goal 1
	matters from state agencies pursuant to Article 1 Section 22 of the SC Constitution,				\$ -				\$ -			
	S.C. Code Ann 1-23-500 et seq., Al-Shabazz v. State and various agency specific statutes.				\$ -				\$ -			
					\$ -				\$ -			
					\$ -				\$ -			
I. Administration Overhead	Administration of the Agency (the Court and OMVH) particularly in regards to Agency Accounting, Human Resources, Budgeting and Receptionist functions	\$ 134,664	\$ 52,950		\$ 187,614	\$ 132,664	\$ 50,950		\$ 183,614			
					\$ -				\$ -			
					\$ -				\$ -			
					\$ -				\$ -			
I. OMVH Hearings	Process, hear and decide administrative hearings required by SC motor vehicle and driver license law pursuant to South Carolina Code Title 56. Administrative Procedures Act and Financial Responsibility Act		\$ 923,701		\$ 923,701		\$ 1,212,000		\$ 1,212,000			Goal 1
					\$ -				\$ -			
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Agency Name: ADMINISTRATIVE LAW COURT  
 Agency Code: 0250 Section: 58

Item #	Law Number	Jurisdiction	Type of Law	Statutory Requirement and/or Authority Granted		Does this law specify a product or service your agency must or may provide? (Y/N)
				Does this law specify who your agency must or may serve? (Y/N)		
1	Article 4, Section 22	State	Constitution	Constitutional provisions regarding due process hearings		
2	§8.1	State	Proviso	Retention and expenditure of copying costs and copies of rules		
3	§8.2	State	Proviso	County Office Space for Administrative Law Judges		
4	§8.3	State	Proviso	Travel - subsistence and mileage for Administrative Law Judges		
5	Al-Shabazz v. State, etc.	State	Case Law	Administrative, non-collateral appeals from Dept. of Corrections and Dept. of Probation, parole and Pardon Services		
6	§ 1-12-90	State	Statute	Appeals from the State Human Affairs Commission		
7	§ 1-23-111	State	Statute	Preside over certain regulation hearings		
8	§ 1-23-320	State	Statute	Subpoena enforcement		
9	§ 1-23-300, et seq.	State	Statute	Enabling statute creating the Administrative Law Court and setting forth authority and jurisdiction		
10	§ 34-36-40	State	Statute	Contested cases from the Dept. of Consumer Affairs regarding loan brokers		
11	§ 36-9-520	State	Statute	Contested cases regarding the Commercial Code and secured transaction filings from the Secretary of State		
12	§ 37-6-106, § 37-6-108, § 37-6-118, § 37-6-401, § 37-6-414	State	Statute	Contested cases and injunctive relief from the Dept. of Consumer Affairs, Consumer Protection Code, regarding debt collection, retirement communities, prepaid legal services, discount medical plan organizations, mortgage lending and contact lenses		
13	§ 39-91-100 and § 39-61-130	State	Statute	Contested cases and injunctive relief from the Dept. of Consumer Affairs regarding the Motor Club Services Act		
14	§ 38-3-210	State	Statute	Contested Cases, appeals and injunctive relief from the Department of Insurance regarding agent licensing, agent violations, bail bondsmen, rate cases, captive insurance companies, privacy of genetic information, service contracts, etc.		
15	§38-5-120	State	Statute	See above		
16	§38-9-330	State	Statute	See above		
17	§38-9-340	State	Statute	See above		
18	§38-9-350	State	Statute	See above		
19	§38-9-360	State	Statute	See above		
20	§38-13-20	State	Statute	See above		
21	§38-13-30	State	Statute	See above		
22	§38-21-120	State	Statute	See above		
23	§38-21-280	State	Statute	See above		
24	§38-21-370	State	Statute	See above		
25	§38-25-10	State	Statute	See above		
26	§38-25-315	State	Statute	See above		
27	§38-27-520	State	Statute	See above		
28	§38-29-100	State	Statute	See above		
29	§38-31-70	State	Statute	See above		
30	§38-33-50	State	Statute	See above		
31	§38-33-210	State	Statute	See above		
32	§38-39-40	State	Statute	See above		
33	§38-43-106	State	Statute	See above		
34	§38-43-130	State	Statute	See above		
35	§38-44-70	State	Statute	See above		
36	§38-53-85	State	Statute	See above		
37	§38-53-160	State	Statute	See above		
38	§38-59-25	State	Statute	See above		
39	§38-70-40	State	Statute	See above		

40	§ 38-71-190	State Statute	See above
41	§ 38-73-130	State Statute	See above
42	§ 38-73-230	State Statute	See above
43	§ 38-73-240	State Statute	See above
44	§ 38-73-250	State Statute	See above
45	§ 38-73-250	State Statute	See above
46	§ 38-73-910	State Statute	See above
47	§ 38-73-1340	State Statute	See above
48	§ 38-75-400	State Statute	See above
49	§ 38-75-450	State Statute	See above
50	§ 38-78-100	State Statute	See above
51	§ 38-90-35	State Statute	See above
52	§ 38-90-570	State Statute	See above
53	§ 38-93-90	State Statute	See above
54	§ 41-15-310	State Statute	Contested Cases from the Dept. of Labor, Licensing and Regulation, Division of Labor (Occupational Health and Safety)
55	§ 44-1-60	State Statute	Contested Cases from DHEC
56	§ 44-1-65	State Statute	Contested Cases regarding DHEC permitting decisions for animal facilities
57	§ 44-2-115	State Statute	Contested Cases from the Dept. of Health and Environmental Control regarding the State Underground Petroleum Response Bank Act
58	§ 44-7-210, § 44-7-220 and § 44-7-225	State Statute	Contested Cases from the Dept. of Health and Environmental Control regarding the State Certification of Need and Health Facility Licensure Act
59	§ 44-79-80	State Statute	Contested Cases from the Dept. of Consumer Affairs regarding the Physical Fitness Services Act
60	§ 48-1-90	State Statute	Contested Cases from the Dept. of Health and Environmental Control regarding the Pollution Control Act
61	§ 48-39-150 and § 48-39-280	State Statute	Contested Cases from the Dept. of Health and Environmental Control regarding coastal wetlands and wetlands
62	§ 48-59-70	State Statute	Contested Cases from the SC Conservation Act
63	§ 49-23-70	State Statute	Contested Cases from the Drought Response Committee
64	§ 50-21-114	State Statute	Contested Cases from the Dept. of Natural Resources regarding the operation of watercraft, including boating under the influence
65	§ 58-27-2620	State Statute	Contested Case from the Public Service Commission regarding the Lease of Renewable Electric Generation Facilities Program
66	§ 59-102-170	State Statute	Contested cases from the Dept. of Consumer Affairs regarding alcohol and alcohol beverages
67	§ 61-2-80, § 61-2-260, § 61-4-525, § 61-4-530, and § 51-6-185	State Statute	Regulation
68	Chapter 63	State Statute	Regulation
69	Chapter 61-123	State Statute	Regulation
70	Chapter 61-57	State Statute	Regulation
71	§ 6-4-35	State Statute	Contested cases from the Tourism Expenditure Review Committee
72	§ 6-6-50	State Statute	Injunctive relief regarding Building Codes Council
73	§ 8-17-340	State Statute	Employee Grievance Appeals
74	§ 9-18-30	State Statute	Appeals from qualified domestic relations orders
75	§ 9-21-60	State Statute	Contested Cases regarding the state retirement system
76	§ 10-5-320	State Statute	Building Codes Council Injunctions
77	§ 12-4-30	State Statute	Contested cases from the Department of Revenue regarding county boards
78	§ 12-4-335	State Statute	Contested cases from the Department of Revenue regarding withholding
79	§ 12-B-1030	State Statute	Contested cases from the Department of Revenue regarding dead recording fee
80	§ 12-24-150	State Statute	Contested cases from the Department of Revenue regarding distribution of gasoline user fee
81	§ 12-28-2740	State Statute	Contested cases from the Department of Revenue regarding damages for delay or frivolous proceedings
82	§ 12-54-43	State Statute	

83	§ 12-54-110 § 12-60-10, et seq.	State Statute	Contested cases from the Department of Revenue regarding failure to obey summons
84	§ 12-56-65	State Statute	Contested cases from the Department of Revenue under the SC Revenue Procedures Act
85	§ 12-56-65	State Statute	Contested cases regarding the Setoff Debt Collection Act
86	§ 23-9-70	State Statute	State Fire Marshal appeals
87	§ 23-9-150	State Statute	State Fire Marshal appeals
88	§ 23-9-170	State Statute	State Fire Marshal appeals
89	§ 23-9-180	State Statute	State Fire Marshal effect of stay
90	§ 23-31-215	State Statute	Contested cases regarding Concealed Weapon Permit denials or revocations by SLED
91	§ 23-36-80	State Statute	Contested cases regarding the Explosives Control Act by the State Fire Marshal
92	§ 23-43-110	State Statute	Appeals from the Building Codes Council regarding modular buildings
93	§ 23-43-180	State Statute	Injunctive relief from the Building Codes Council regarding modular buildings
94	§ 27-29-120 and § 27-29-140	State Statute	Appeals and Injunctions from the Real Estate Commission regarding Uniform Land Sales Practice Act
95	§ 31-21-130	State Statute	Appeals from Human Affairs Commission regarding Fair Housing
96	§ 32-7-100 and § 32-7-110	State Statute	Contested cases regarding preneed funeral contracts by the Dept. of Consumer Affairs
97	§ 33-56-75 and § 33-56-140	State Statute	Contested cases from the Secretary of State regarding solicitation of charitable funds
98	§ 33-57-150 and § 33-57-160	State Statute	Contested cases from the Secretary of State regarding non-profits
99	§ 39-1-80	State Statute	Injunctive relief regarding Industrial Hygiene
100	§ 39-37-100	State Statute	Department of Agriculture appeals
101	§ 40-1-80, § 40-1-90, § 40-1-100, 40-1-160 and § 40-1-210	State Statute	Appeals from Labor, Licensing and Regulation
102	§ 41-7-100	State Statute	Appeals from Labor, Licensing and Regulation regarding Right to Work
103	§ 41-8-50	State Statute	Appeals from Labor, Licensing and Regulation regarding illegal aliens and private employment
104	§ 41-8-60	State Statute	Appeals from Labor, Licensing and Regulation regarding illegal aliens and private employment
105	§ 41-14-100	State Statute	Appeals from Labor, Licensing and Regulation regarding certified inspectors in the Boiler Safety Act
106	§ 41-29-300	State Statute	Appeals from the Department of Employment and Workforce
107	§ 41-35-90	State Statute	Appeals from the Department of Employment and Workforce
108	§ 41-35-230	State Statute	Appeals from the Department of Employment and Workforce
109	§ 41-35-750	State Statute	Appeals from the Department of Employment and Workforce
110	§ 42-15-90	State Statute	Appeals from Workers Compensation regarding fees of attorneys and physicians and hospital charges
111	§ 43-75-90	State Statute	Appeals from Commission for the Blind
112	§ 44-6-190	State Statute	Appeals from Health and Human Services regarding Medicaid
113	§ 44-20-800	State Statute	Appeals from Department of Disabilities and Special Needs
114	§ 45-9-75	State Statute	Appeals from Human Affairs Commission regarding equal employment and privileges to public accommodations
115	§ 46-3-220	State Statute	Appeals from the Department of Agriculture
116	§ 46-9-90	State Statute	Appeals from the State Crop Pest Commission
117	§ 47-4-130	State Statute	Appeals from the State Livestock-Poultry Health Commission
118	§ 47-17-50	State Statute	Appeals regarding the Meat and Meat Food Regulations and Inspection Law of 1967
119	§ 47-19-60	State Statute	Appeal regarding Poultry Products Inspection Law
120	§ 48-27-200	State Statute	Appeals from the State Board of Registration for Foresters
121	§ 48-57-50	State Statute	Contested cases from DHEC regarding Environmental Audit Privileges and Voluntary Disclosure
122	§ 52-19-180	State Statute	Injunctive relief from LRR regarding bungee jumping
123	§ 54-3-470	State Statute	Appeals from the SC Ports Authority
124	§ 54-15-300	State Statute	Injunctive relief from the SC Commissioners of Pilotage
125	§ 54-15-310	State Statute	Injunctive relief from the SC Commissioners of Pilotage
126	§ 54-15-330	State Statute	Appeals from the SC Commissioners of Pilotage
127	§ 55-5-230 and § 55-5-240	State Statute	Appeals from the State Aeronautical Regulatory Act
128	§ 56-1-170	State Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding restrictions on drivers' licenses

129	§ 56-1-286	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding driver's license suspensions for DUI under 21 and Appeals from the Office of Motor Vehicle Hearings to the ALC
130	§ 56-1-370	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings
131	§ 56-1-400	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding waiver eligibility
132	§ 56-1-820	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings
133	§ 56-1-1030	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding habitual offenders
134	§ 56-1-1090	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding habitual offenders
135	§ 56-5-2941	State	Statute	Contested cases from the Department of Probation, Parole and Pardon to the Office of Motor Vehicle Hearings regarding ignition Interlock Device points and appeal to the ALC
136	§ 56-5-2942	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding vehicle immobilization
137	§ 56-5-2951	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding driver's license suspensions for DUI refusal to submit to breathalyzer test and appeal to the ALC
138	§ 56-5-2952	State	Statute	Filing fee requirement to file request for contested case hearing with the Office of Motor Vehicle Hearings
139	§ 56-9-60	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding self-insured/financial responsibility
140	§ 56-9-363	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding self-insured/financial responsibility and appeal to the ALC
141	§ 56-10-530	State	Statute	Contested case hearings from the Department of Motor Vehicles to the Office of Motor Vehicle Hearings regarding financial responsibility and appeal to the ALC
142	§ 56-15-60	State	Statute	Office of Motor Vehicle Hearings regarding dealer licensing and appeal to the ALC
143	§ 56-15-350	State	Statute	Office of Motor Vehicle Hearings regarding dealer licensing and appeal to the ALC
144	§ 56-28-110	State	Statute	Contested case hearings from Department of Consumer Affairs regarding motor vehicle warranties
145	§ 58-3-260	State	Statute	Proceedings from the Public Service Commission regarding ex parte communications
146	§ 58-3-270	State	Statute	Proceedings from the Public Service Commission regarding ex parte communications
147	§ 59-25-260	State	Statute	Appeals from the Department of Education regarding teachers
148	§ 59-25-830	State	Statute	Appeals from the Department of Education regarding teachers
149	§ 59-40-70	State	Statute	Charter School Appeals
150	§ 59-40-90	State	Statute	Charter School Appeals
151	§ 59-40-110	State	Statute	Charter School Appeals
152	§ 59-40-180	State	Statute	Charter School Appeals
153	§ 59-58-120	State	Statute	Commission on Higher Education appeals
154	§ 59-150-180	State	Statute	Lottery Commission appeals
155	§ 59-150-300	State	Statute	Lottery Commission appeals
156	§ 59-150-350	State	Statute	Lottery Commission appeals
157	§ 63-11-50	State	Statute	Department of Social Services appeals regarding child welfare agencies
158	§ 63-13-460	State	Statute	Department of Social Services day care appeals

Service/Product Provided to Customers		Customer Segments		Specify/Identify the following Segments: (1) Industry; (2) Professional Organization; Name; (3) Public Demographics.		Divisions or Major Programs		Description
Final Orders issued in all cases filed with the Court		Executive Branch/State Agencies						
Final Orders issued in all cases filed with the Court		General Public		Any person filing a request for a hearing with the ALC		SCALC Hearings	Contested case hearings, appeals, regulation hearings and injunctive relief hearings	
Final Orders issued in all cases filed with the Court		Local Govts.				SCALC Hearings	Contested case hearings, appeals, regulation hearings and injunctive relief hearings	
Final Orders issued in all cases filed with the Court		Industry		Legal community (attorneys)		SCALC Hearings	Contested case hearings, appeals, regulation hearings and injunctive relief hearings	
Final Orders issued in all cases filed with the OMVH		Executive Branch/State Agencies				OMVH Hearings	Contested case hearings regarding driver's license suspensions	
Final Orders issued in all cases filed with the OMVH		General Public		Any person filing a request for a hearing with the OMVH		OMVH Hearings	Contested case hearings regarding driver's license suspensions	
Final Orders issued in all cases filed with the OMVH		Industry		Legal community (attorneys)		OMVH Hearings	Contested case hearings regarding driver's license suspensions	

Name of Partner Entity	Type of Partner Entity	Description of Partnership	Associated Goal(s)	Partner Template
All state agencies that appear before the Court or OMVH	State Government	Work with the agencies to provide information for citizens who are aggrieved by agency decisions, input on Rules of Procedure	All objectives	
University of South Carolina, School of Law	State Government	Provide internships for the summer JOE Program	All objectives	
SC Bar	Professional Association	Provide speakers for continuing legal education seminars and assist in developing programs	All objectives	
SCPRT	State Government	The ALC and SC PRT provide and assist each other with IT support as necessary	All objectives	
South Carolina Administrative and Regulatory Law Association	Professional Association	Chief Judge and Clerk serve on the Board, work with partner to provide speakers and content for annual conference. Currently there is also an additional Administrative Law Judge serving on the Board	All objectives	

Section:	Section:	Section:	Section:
Form	In the Internal Review or both?	Report on Review Name	Name of Entity Implementing the Review or Consulting Stakeholder
1	Formal Review and Report	Restructuring Report	State
2	External Review and Report	Restructuring Report Annual Budget Plan	Office of Finance Division of Statewide Financial Services
3	External Review and Report	Annual Budget Plan	State
4	External Review and Report	Strategic Plan	Executive Budget Office
5	External Review and Report	Strategic Plan	State
6	External Review and Report	IT Plan	Division of Technology
7	External Review and Report	Wardrobe Budget	DOA
8	External Review and Report	Wardrobe Utilization Plan	DOA
9	External Review and Report	State Vehicle Summary	DOA
10	External Review and Report	Procurement	DOA
11	External Review and Report	Dividend Budget	DOA
12	External Review and Report	State	DOA
13	External Review and Report	Transportation	DOA
14	External Review and Report	Fees and Fines Report	DOA
15	External Review and Report	Fees and Fines Report	State

Form	In the Internal Review or both?	Report on Review Name	Name of Entity Implementing the Review or Consulting Stakeholder	Type of Entity	Reporting Frequency	Date or Review Timeline	Summary of Information Requested from Agency or Board	Method to Assess the Report or Information from the Review
1	Formal Review and Report	Restructuring Report	State	Annually	Annually	September	One-time information from agency	One-time information from agency
2	External Review and Report	Restructuring Report Annual Budget Plan	Office of Finance Division of Statewide Financial Services	State	Annually	September/October	Annual accountability regarding performance Annual budget plan requests for operating and capital needs	Annual budget plan requests for operating and capital needs
3	External Review and Report	Annual Budget Plan	Executive Budget Office	State	Annually	September	Priority, skills and classification	Priority, skills and classification
4	External Review and Report	Strategic Plan	Division of Technology	State	Annually	October	Data collection and survey regarding IT plans and policies	Data collection and survey regarding IT plans and policies
5	External Review and Report	IT Plan	DOA	Quarterly	Quarterly	10th	Partnerships from members within DOA	Partnerships from members within DOA
6	External Review and Report	Wardrobe Budget	DOA	Quarterly	Quarterly	September	Projection of purchases from Wardrobe	Projection of purchases from Wardrobe
7	External Review and Report	Wardrobe Utilization Plan	DOA	State	State	10th	State utilization	State utilization
8	External Review and Report	State Vehicle Summary	DOA	State	Quarterly	15th	Type of procurement	Type of procurement
9	External Review and Report	Procurement	DOA	State	Annually	September	Budget requests placed in new items	Budget requests placed in new items
10	External Review and Report	Dividend Budget	DOA	State	State	September	General accounting generic cash report	General accounting generic cash report
11	External Review and Report	State	DOA	Annually	Annually	August	Transfers in financial	Transfers in financial
12	External Review and Report	Transportation	DOA	State	Annually	August	Other revenue	Other revenue
13	External Review and Report	Fees and Fines Report	DOA	State	Annually	July/December	GAAP Reports	GAAP Reports
14	External Review and Report	Fees and Fines Report	State	State	Annually	September	Wardrobe Utilization Plan	Wardrobe Utilization Plan